

Booking terms and conditions for Aim X mobile laser tag

1. Parties

Upon confirming your booking for a laser tag session (hereafter, “**Session**”), you are bound to the succeeding terms and conditions with the Trustee for the Murphy Family Trust trading as Aim X Mobile Laser Tag (ABN 18 603 251 477) (hereafter, “**Aim X**”), its successors and assignees.

2. Sessions

- 2.1 Sessions may be booked via this website, simply follow the prompts.
- 2.2 Session booking deposits can be purchased by using a major credit card or PayPal.
- 2.3 Sessions are subject to availability.
- 2.4 All participants must sign and complete Aim X’s Deed of Release and Consent which can be downloaded from on our website. Under 18 year olds must have a parent/guardian signature on the form. Participant must produce this prior to their participation in any Session.
- 2.5 For participants under the age of 18, their parent or guardian is required to attend the Session.
- 2.6 The minimum age of any participant is five (5) years of age.
- 2.7 The maximum number of participants is twenty (20).
- 2.8 Sessions go for a minimum period of two (2) hours and a maximum of five (5) hours, subject to availability.
- 2.9 Participants are required to arrive at least thirty (30) minutes prior to the commencement of each Session for a debrief.
- 2.10 Participants are required to wear enclosed footwear.

3. Payment, cancellation, and refunds

- 3.1 Session package prices are subject to change without notice due to any changes in government charges, taxes or levies.
- 3.2 All package prices are in AUD and include GST.
- 3.3 A twenty percent (20%) deposit is required upon booking; the final balance is to be paid four (4) business days prior to your event based on your final guest numbers. Should payment not be made in accordance with this clause Aim X may cancel the booking, with the deposit being forfeited.
- 3.4 For bookings within seven (7) days of the Session date, full payment is required.
- 3.5 Bookings will only be confirmed once the deposit (or full payment in the case of circumstances described in clause 3.4 occurs) is received in the bank account nominated by Aim-X.
- 3.6 For a change in circumstance, the following cancellation policy applies:
 - 3.6.1 If you cancel with at least fourteen (14) days’ written notice prior to the Session date, you will receive a full refund on any deposit received.

- 3.6.2 If you cancel with at least seven (7) days' written notice prior to the Session date, you will receive a 50% refund on any deposit received.
- 3.6.3 In all other circumstances, including where you fail to show, no refund will be provided.
- 3.6.4 If you have to cancel, at its discretion, Aim – X may allow for you to reschedule your Session. These terms and conditions will apply to any such rescheduled Session.

4. Inclement weather

Aim X will operate in all weather conditions, but will (temporary) cease the activity in case of thunderstorms. When the weather is too severe to run your Session, Aim X might decide to cancel your booking. In that case, no refunds will be given.

5. Australian Consumer Law

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.